

Medical Arts Pharmacy is more than just a pharmacy as it provides drug compounding, home health care, diabetic care and mobility products. Christina Washington R. Ph is the owner of Medical Arts Pharmacy which serves the community near Ft. Bragg. Ramona Artis manages the DME inventory and billing management part of the business.

CHALLENGE

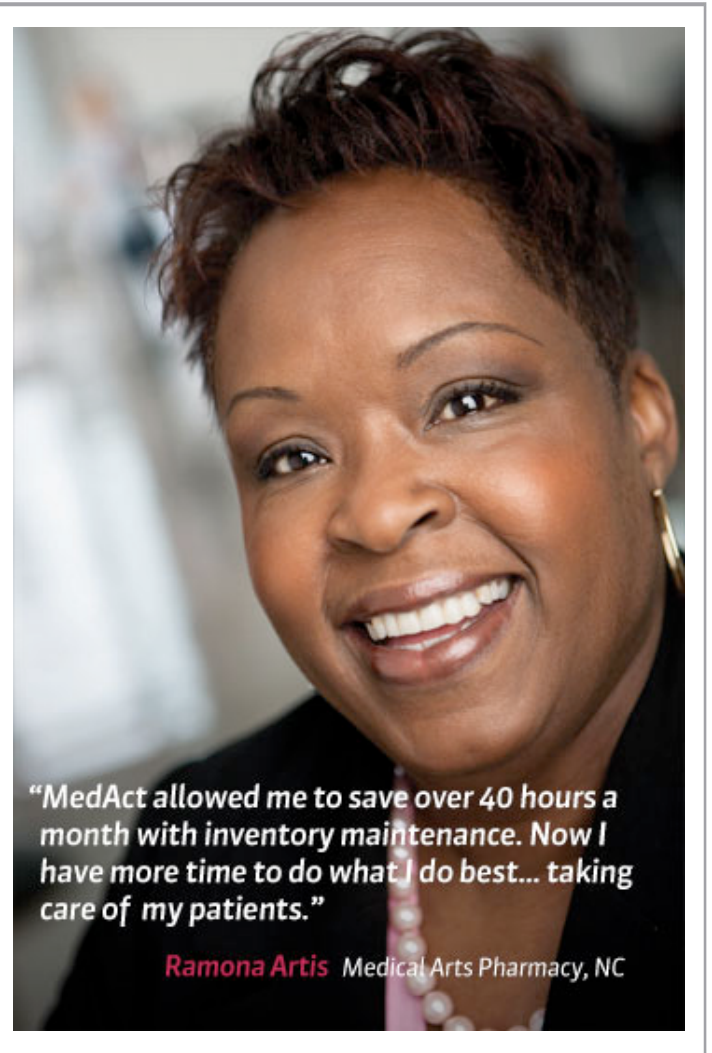
Medical Arts Pharmacy needed the flexibility to manage a considerable amount of inventory in an efficient manner. Diabetic supply units can vary by each supplier and accurately tracking items was difficult to manage. Patient care is important to Medical Arts Pharmacy to deliver the right prescription orders, correct dosages and instructions of operating equipment. Creating and tracking New Patient Information Packets is critical for patient safety and is a service provided to each new patient.

Solution

MedAct's Inventory Management Module provided an effective way to manage inventory by each manufacturer for tracking different units of measure and costs for supplies. Using the **MedAct Inventory Management Module with bar code scanner**, Medical Arts Pharmacy is able to accurately track the many supplies for diabetes care that are packaged differently by each manufacturer that can be packaged into custom kits. MedAct's inventory functionality keeps the costs down as Medical Arts Pharmacy can create custom kits for each patient of preferred items by cost, what's on sale or by manufacturer. This flexibility reduces the variable costs than can occur at certain times during the year, with manufacturer sales or rebate offers.

Using the MedAct **bar code scanner device**, physical inventory counts is an easy task. Accurate counts of on hand inventory is a part of the cost reduction strategy to keep best selling items in stock and lower value items in smaller stocked quantities.

Compiling patient information in a timely manner can help Medical Arts Pharmacy be more efficient and provide a good experience for new patients for their safety and repeat patronage. New patient packets are distributed to patients after being scanned and stored in the **MedAct Document**



Imaging Module. Medical Arts Pharmacy minimizes the times spent filing, finding and managing paper documents.

Results

Arts Pharmacy achieved a time savings of over 40 hours per month by using the combined solution of the **MedAct Inventory Management Module with the bar code scanner device**. In addition, Medical Arts Pharmacy can spend more time on other high value tasks to improve the patient experience. The benefits of using the **MedAct Document Imaging Module** is priceless as all documents associated to a patient can be organized and saved which produced an immediate improvement in time savings.