

Joint Active Systems, Inc. (JAS) manufactures devices used to treat joint stiffness in patients with restricted range of motion. JAS devices provide rehabilitation services that allow patients to receive clinic quality stretch therapy in their home. Unlike other devices in the market, JAS devices possess unique design features which allow the patient to achieve permanent tissue lengthening in a shorter wearing time. Simply put, JAS devices improve clinical outcomes and reduce the cost of care for the patient and provider.

CHALLENGE

Due to growth and expansion of its product line, JAS was faced with the challenge of implementing a billing system that would allow them to improve data flow, realize efficiencies, manage continued growth, and allow them the flexibility to make changes to remain competitive in the market.

Solution

Management reports allowed JAS to assess the productivity of their employees and evaluate their performance. The reports also allowed the managers to track lost revenue so they could find ways to help minimize it. JAS was also able to write its own reports to generate information more specific to its business.

With the **MedAct Document Imaging Module**, JAS significantly reduced the amount of printed copies of patient, physician and insurance documents. The costs to file and store documents were also reduced and JAS was able to invest in other ways to service their clients.

Results

JAS was able to meet their goals by streamlining its operation, increasing collections and gaining access to information it never had access to before.

During implementation MedAct worked closely with JAS to identify potential areas for automation to achieve improved efficiency and accuracy.

With MedAct's solution, JAS gained control over its previously fragmented process. Besides increased cash flow, MedAct has provided JAS the information needed to more effectively manage its employees, data storage, contracting and financial reporting.

